

Order Procedure

1 Please send your order by email (info@deuxpoissons.com) with the following details:

(1) Contact information

Please provide us with your contact information, including full name, post address, ZIP code, phone number and email address.

(2) Type of ring

Please choose type of ring from Round, Square, or Half Round, and width for each ring.

(3) Ring size

Please mention your size with Japanese size, US size or inside diameter.

(4) Engraving

If you would like to have engraving on the inside of your ring, please inform us of words for each ring. We offer free engraving of up to 15 characters for each ring. Your engraving can include CAPITAL LETTERS, numbers and punctuation. It is not possible to engrave small letters and any unique symbols that are not part of a standard typeface.

(5) Payment method

Please choose payment method you prefer: PayPal or bank transfer.

*For bank transfer, JPY 4,000 as bank charge to receive international remittance will be added.

*If you use PayPal, please inform us of your PayPal account email address.



2 When we receive your order by email, we will send you ORDER CONFIRMATION and inform you total price.



3 Please pay within 1 week after the date that is mentioned in ORDER CONFIRMATION.



4 When we confirm your payment, we will start production. Production will take about 1.5 months.



5 When the ordered ring is ready, we will send the ring to your post address by EMS or FedEx.

[Cancellation] Please note that we cannot accept any cancellation or refund after production has started.

[Shipping cost] The fee will differ according to the shipping area. Please confirm with the gallery staff for actual cost.
* insurance fee included